



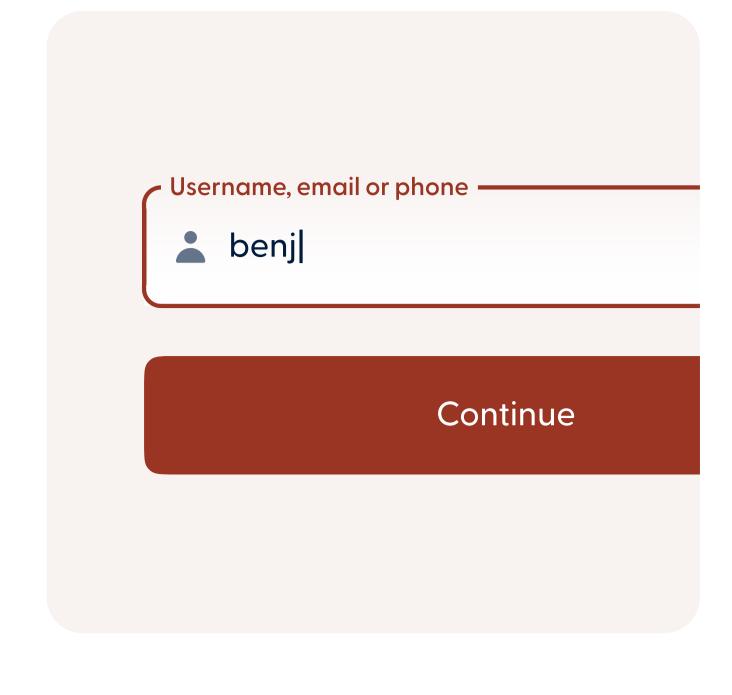


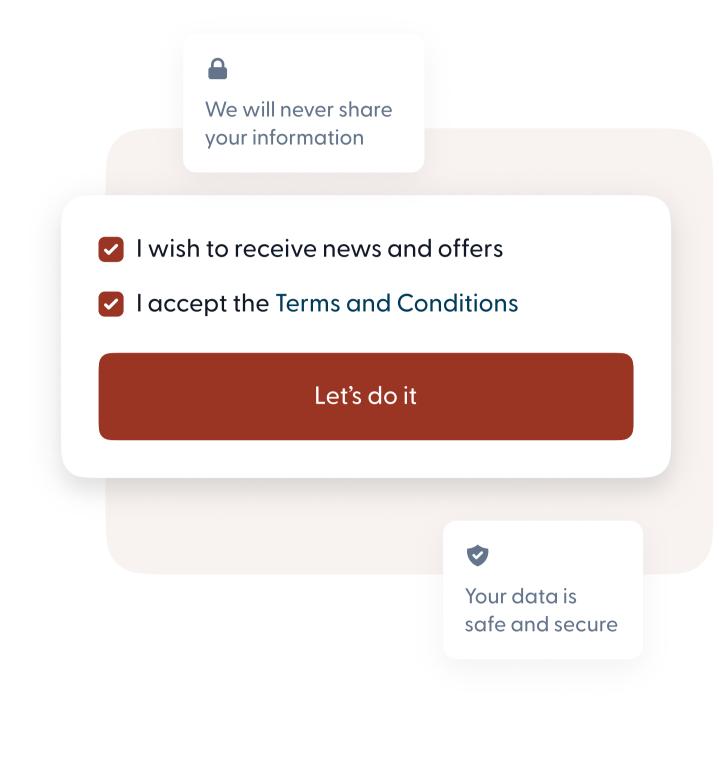
## Step-by-step onboarding guide

We've upgraded to a new digital platform to provide you a more secure banking experience. This page will help you proceed through our onboarding process so you can get to your financial needs.

#### Step 1 Sign In

Sign in with the username (secure login ID) and password you have been using to access your online banking up until now.





### **Terms & Conditions**

Step 2

## Since it's your first time on our new digital

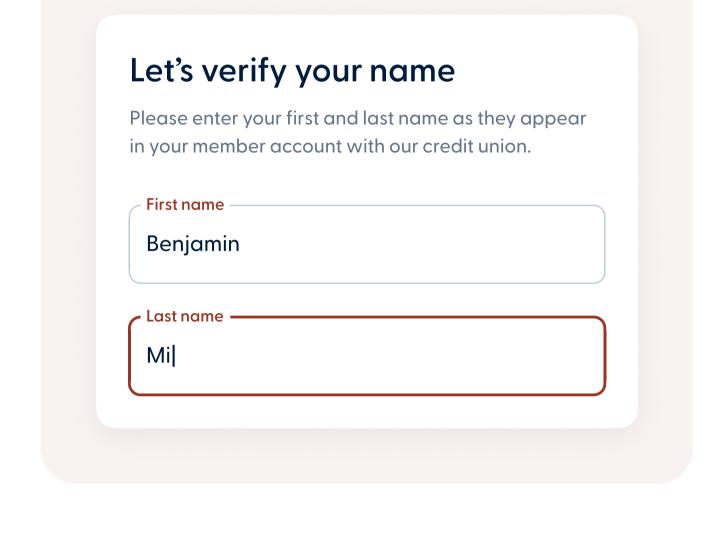
platform, you'll need to agree to our updated Terms & Conditions to continue. Once you've read through them and are ready to proceed, check the box next to "I accept..." You can also check the other box if you want to

receive news and offers from us. Once you are ready, click "Let's do it" to continue.

### Verify your name Enter your first and last name as they appear in

Step 3

your member account with our credit union. This step is to confirm your information and ensure everything on file is correct.



# Have no spaces Have no special symbols suc

## Not contain your member nu

Be at least 4 characters

Step 4

#### Now it's time to review or create your username. This will become your new and secure handle we call your "@you." Our goal is for you to easily

Review your username

review your details while ensuring we keep your information safe and private. The check marks will fill in when you meet the username requirements. If any are grayed out, it

means that particular condition hasn't been met.

Please make sure that your password:

Is at least 8 characters in length

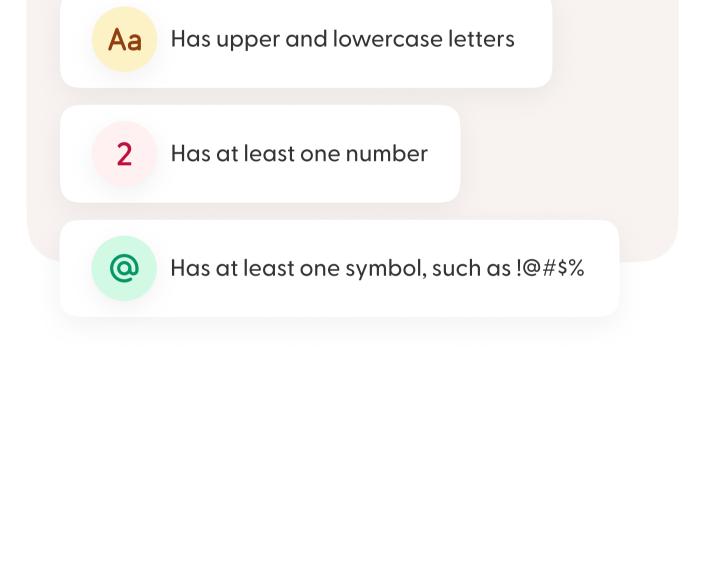
# Next you'll need to update your password. You will

**Email** 

Step 5

#### only be asked to do this if your current password doesn't meet our security requirements. Your new password should be easy to remember and fulfill the criteria in the checklist shown on the screen.

Update your password



### your account. Make sure to choose one you have access to, as we'll be sending you a verification

Step 8

Step 6

# email next.

Update your email address

Now it's time to update your email address. We

you alerts and notifications about any activity in

need your preferred email address so we can send

# go to your spam folder.

Step 7

#### Once you've received the message, paste or type the code into the field shown in the image to continue.

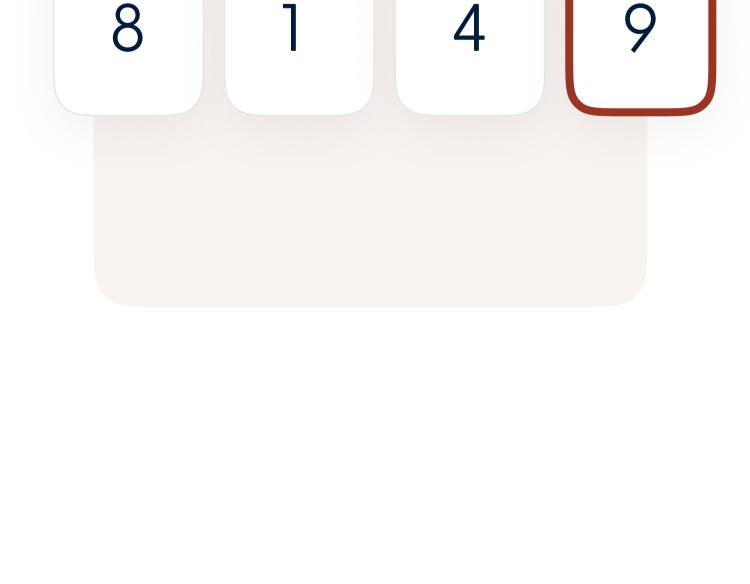
**Enter verification number** 

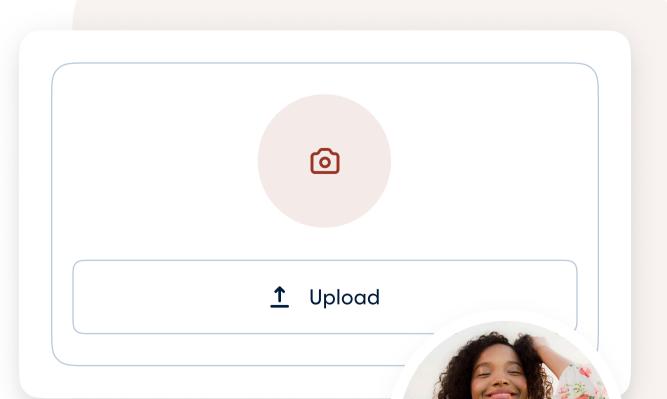
Our system will send a message with a 6-digit

verification code to the email address you currently

have registered with us. Please note that this may

If you don't receive a code within 30 seconds, click "resend code" to get another. If any issues persist, feel free to give us a call.





# choose a picture from your device to add it.

Add profile picture (optional)

Here you can add a profile picture. Although this is

ensure that money is transferred to and from the

optional, adding a picture helps you and others

right place. Simply click the upload button and

your online banking if you have any questions.